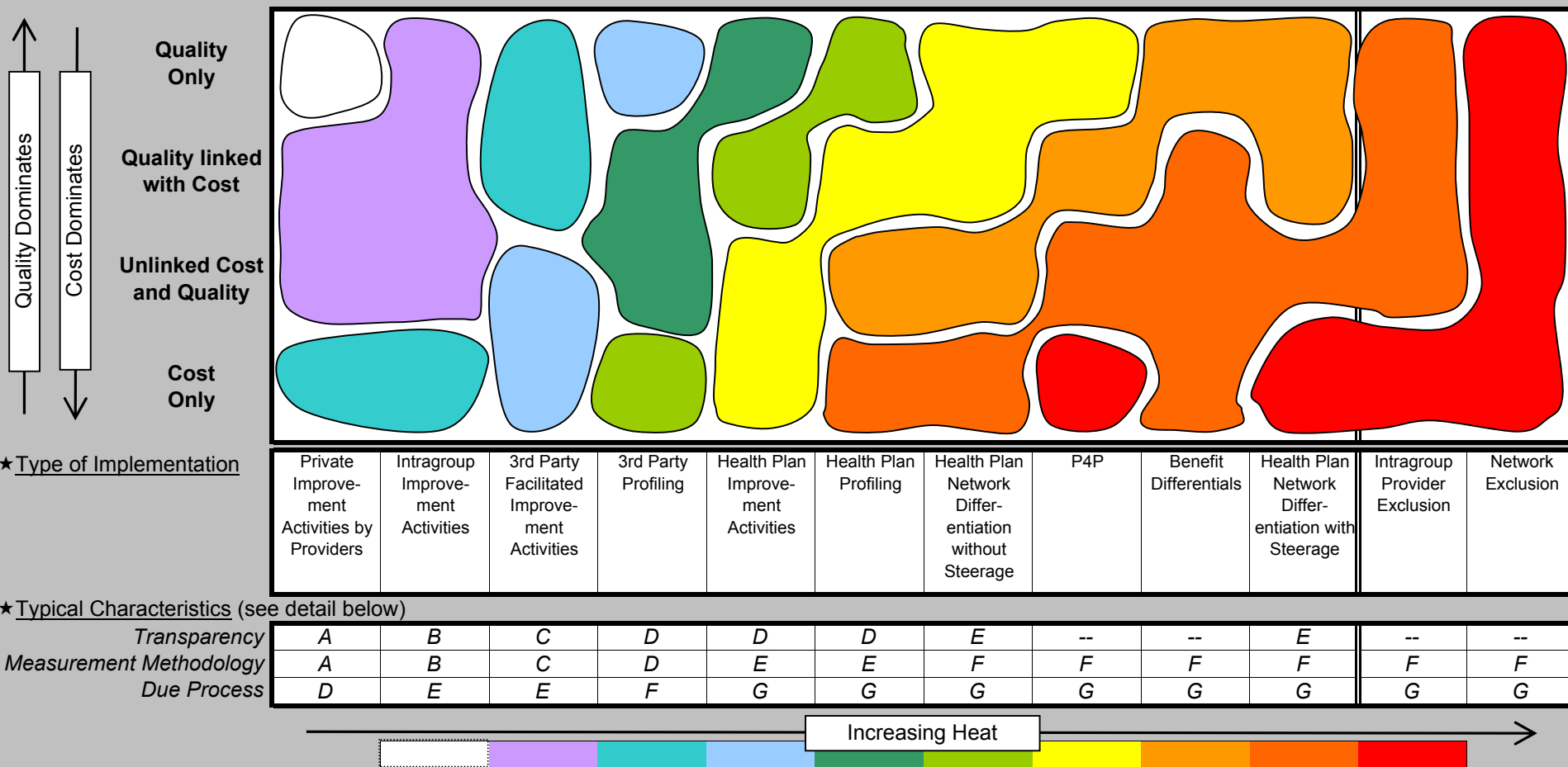


Heat Map: Implementations Featuring Performance Measures based on Administrative Data

★ Prerequisites to Success

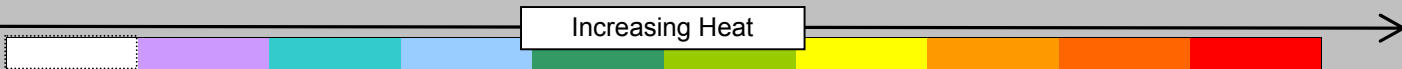
- Communications: Pre-distribution review by providers; support for consumer comment and inquiry; communication assistance from employers and providers.
- Incentive Alignment: to include Providers, Employers, Consumers, and Plans.



★ Type of Implementation

★ Typical Characteristics (see detail below)

Transparency
Measurement Methodology
Due Process



Transparency

- A. Provider-only sharing
- B. Intragroup sharing
- C. Market specialty sharing
- D. Market multi-specialty sharing
- E. Member transparency
- F. Public transparency

Measurement Methodology

- A. Specialty backing, full method clear, provider-validated results
- B. Full method clear, provider-validated results
- C. Conceptual method clear, provider-validated results
- D. Conceptual method clear, general validation
- E. Conceptual method clear
- F. "Black box", proprietary

Due Process

- A. Timely revision of measures, method, programs
- B. Timely revision after reconsideration if indicated
- C. Providers access/use timely reconsideration process
- D. Adequate period for provider results review
- E. Providers aware in advance of measurement method
- F. Providers aware in advance of measures
- G. Network providers in program by default